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Bilingual Inbound Call Center Agent (Anytime)

Industry
Call Center

Working Hours
Any shift available whether part-time or full-time.

Date posted
April 9, 2019

Description

Responsible for answering calls in a professional, courteous, and helpful manner.

Qualifications

- 1-2 years customer service work experience a plus
- Ability to work in a high volume, fast paced environment
- Computer literate and good typing skills
- Strong oral communication skills
- Pleasant, clear phone voice
- Willingness to assist others
- Courtesy is a must (We test everyone monthly based on our association standards)
- Ability to meet our associations call taking requirements
- Must be fluent in English and Spanish

Job Benefits

- Two salary reviews in first year (Monthly bonus opportunities as well based on high courtesy scores)
- Paid days off after just 90 days (25 hours or more average)
- Medical Benefits (25 hours or more average)
- Opportunity for advancement
- Education reimbursement
- Saving plan contribution after one year
- Other benefits as well