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Call Center Agent (Weekends)

Description

Call Center Agent: Job Description

- Growing Call Center with 50 years of experience looking for qualified applicants.
- Anserve's Core Focus: To build a great company, with compassionate people to deliver amazing results
- The employee is able to work in our facility in Butler, New Jersey. THIS IS NOT A TELECOMMUTING JOB. All applicants must be able to meet our attendance requirements.

Responsibilities

- Responsible for answering calls in a professional, courteous, and helpful manner.

Qualifications

- 1-2 years customer service work experience a plus
- Ability to work in a high volume, fast-paced environment
- Computer literate and good typing skills
- Strong oral communication skills
- Pleasant, clear phone voice
- Willingness to assist others
- Courtesy is a must (We test everyone monthly based on our association standards)
- Ability to meet our associations call taking requirements
- Must be fluent in English
- High School diploma or equivalent

Job Benefits

- Two salary reviews in first year (Monthly bonus opportunities as well based on high courtesy scores)
- Paid days off after just 90 days (25 hours or more average)
- Medical Benefits (25 hours or more average)
- Opportunity for advancement
- Education reimbursement
- Saving plan contribution after one year
- Other benefits as well

Hiring organization

Anserve America Inc.

Employment Type

Part Time

Beginning of employment

Immediate

Industry

Call Center

Job Location

1250 Route 23 North, 07405, Butler, New Jersey

Working Hours

8am-midnight with opportunities to work weekdays.
Part time and full time position available.

Date posted

January 17, 2020